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THEY WERE ABOUT TO SPEND £15,000 ON FURNITURE THEY ALREADY OWNED

WE STOPPED THEM.

How one NHS ward recovered over £10,000, passed every infection control check, and never stopped seeing patients for a single day.

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THE SITUATION

WHO GRAND WARD WERE BEFORE THEY CALLED US



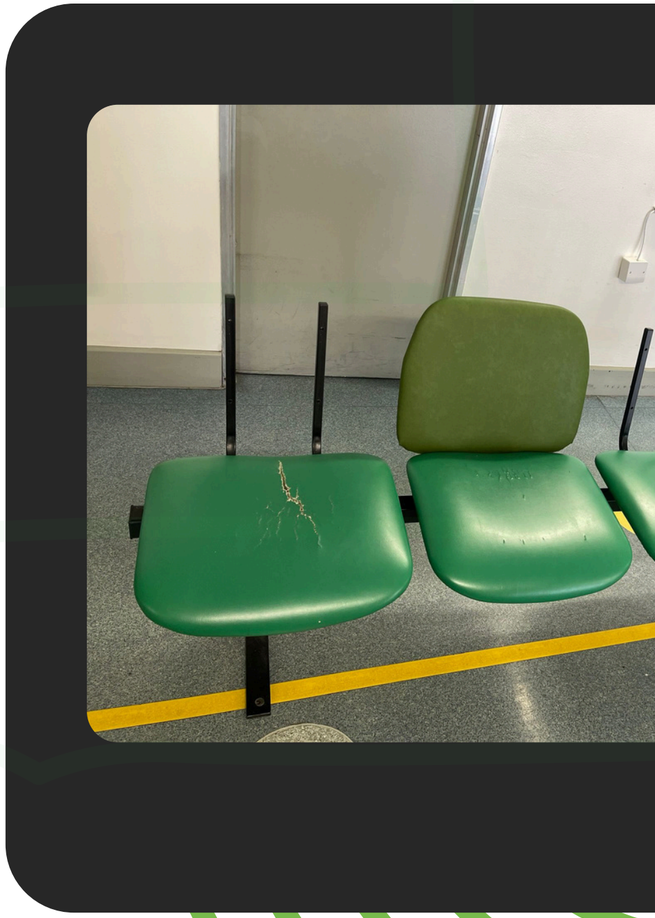
Grand Ward had multiple furniture items flagged by infection control. The upholstery was cracked, foam was exposed, and every one of those surfaces was a compliance failure waiting to be written up

The furniture wasn't broken. It was structurally perfect. But worn surfaces don't pass infection control — and that meant thousands of pounds of usable assets were headed for condemnation and full replacement.

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THE PROBLEM

WHY "JUST REPLACE IT" WAS THE WRONG ANSWER



THE BLEED

Every worn chair flagged for replacement came with a price tag of £2,000–£3,000 for a new unit — plus procurement delays, disposal costs, and weeks of waiting. Grand Ward was hemorrhaging budget on assets it already owned.

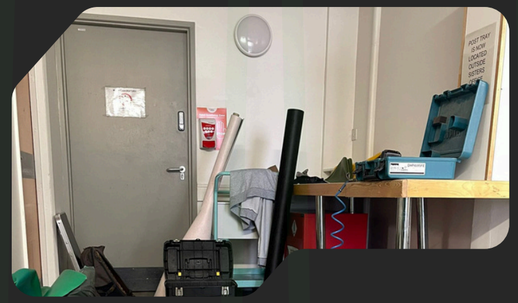
THE RISK

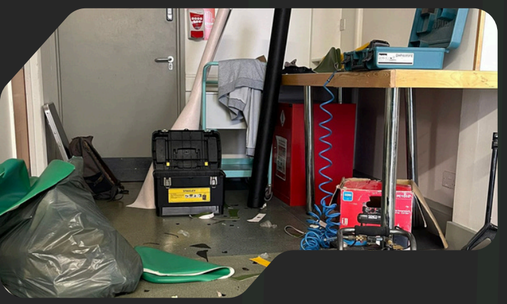
Cracked upholstery isn't just ugly. It's a harbour for bacteria. Under CQC standards, a single non-compliant surface can trigger an audit finding. Grand Ward couldn't afford the compliance exposure — or the replacement bill.

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THE SOLUTION

WHAT WE ACTUALLY DID





PRECISION ASSET RESTORATIONGN

We don't patch furniture. We strip it back completely and rebuild the surface using infection-control certified clinical vinyl — the same grade specified for brand-new NHS furniture. The structure stays. Everything else is restored to new standard.

ZERO WARD DOWNTIME

Every restoration was carried out on-site, around Grand Ward's operational schedule. No items removed offsite. No ward closures. No disruption to patients or staff. The ward stayed fully open throughout.

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THE PROCESS

Three steps. No surprises. Full compliance on the other side.



ASSET AUDIT

We walked every ward and assessed each flagged item for structural integrity. If it was sound underneath, it qualified for restoration. We told them upfront if anything genuinely needed replacing

ON-SITE RESTORATION

Each item was re-covered on-site with medical-grade vinyl. Fully sealed seams. Infection-control compliant from the moment we finished. Done around their schedule, not ours.

COMPLIANCE SIGN-OFF

Every restored item was documented and signed off against infection control benchmarks. Full paper trail handed to the procurement and facilities team. Audit-ready immediately.

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THE RESULTS

WHAT GRAND WARD GOT BACK

Grand Ward didn't just get restored furniture. They recovered budget, passed every infection control check, and walked away with a repeatable model they can roll out across every ward in the building — without a single procurement cycle.

- 5 items fully restored to medical-grade compliance
- £10,000+ saved against full replacement cost
- 100% infection control sign-off — every single item
- Zero hours of ward downtime
- Full audit documentation — ready the day we left

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WHY CHOOSE US

BECAUSE REPLACEMENT ISN'T ALWAYS THE ANSWER

- We use the same infection-control certified vinyl specified for new NHS furniture.
- We work around your ward. Not the other way around. Grand Ward never lost a session.
- Every item signed off and documented. Your facilities team gets everything needed for audit, immediately.
- No 12-week wait Or capital expenditure sign-off. Book a review and we move fast.



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LET'S TALK

YOUR FACILITY DEFINETELY HAS BUDGET SITTING IN IT RIGHT NOW. LET US HELP YOU RECOVER IT.

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LET’S BUILD SOMETHING GREAT TOGETHER

